

# State of Florida



Department of State

## Certificate of Franchise Authority

I certify that Knology, Inc. identification number CV08-0020 issued on 01/09/08, is hereby granted authority to provide cable and/or video service in the following service area(s) as amended on 9/26/17:

Service areas are described in the attached true and correct copy of the document.

I further certify that authority to construct, maintain, and operate facilities through, upon, over, and under any public right-of-way or waters, subject to the applicable governmental permitting or authorization from the Board of Trustees of the Internal Improvement Trust Fund, is hereby granted.

This grant of authority is subject to lawful operation of the cable or video service by the applicant or its successor in interest.

Given under my hand and the Great Seal of the State of Florida, at Tallahassee, the Capitol, this the twenty sixth day of September 2017.



CR2EO22 (1-11)

*Ken Detzner*

Ken Detzner  
Secretary of State

FILED

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**APPLICATION TO AMEND A STATE-ISSUED CERTIFICATE OF FRANCHISE  
AUTHORITY FOR CABLE AND/OR VIDEO SERVICE**

- 1) Name of Certificate holder Knology, Inc. including its subsidiaries
- 2) Address of Certificate holder: 1241 O.G. Skinner Drive, West Point, Georgia 31833

3) Statement of Amendment(s):



a) Change in Service Area. Notification of Commencement is required within five business days after first providing service in each additional areas. Please provide a description of the new service area consistent with s.610.104(2)(e)5 Florida Statutes, and effective date of Commencement of Operations. (Please include all service areas.) List existing areas first and new areas last. Use attached pages if necessary

Please see Attachment 1 for existing and new areas.



b) Notice of Transfer of Interest. Notification is required within fourteen business days following completion of transfer. Please provide the name and address of any successor in interest.



c) Other: (change of address or contact person)

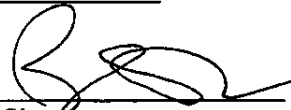


d) Notice to Terminate Service.

Effective Date: \_\_\_\_\_

Bruce Schoonover - Director of Regulatory Compliance

Printed Name and Title

  
Signature

9/5/2017

Date

## Attachment 1

### Existing Areas Covered by State-Issued Certificate:

- a. The area consisting of the corporate limits of the City of Dunedin, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- b. All unincorporated areas of Bay County, Florida. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- c. The area consisting of the corporate limits of the City of Seminole, Florida, as its border may be changed from time to time. The area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- d. The area consisting of the corporate limits of the City of Tarpon Springs, Florida, as its border may be changed from time to time. The area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- e. The area consisting of the corporate limits of the City of Largo, Florida, as its border may be changed from time to time. The area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- f. The area consisting of the corporate limits of the City of Oldsmar, Florida, as its border may be changed from time to time. The area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- g. The area consisting of the corporate limits of the City of Callaway, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- h. The area consisting of the corporate limits of the City of Clearwater, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- i. The area consisting of the corporate limits of the City of Lynn Haven, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- j. The area consisting of the corporate limits of the City of Panama City Beach, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- k. The area consisting of the corporate limits of the City of Panama City, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- l. The area consisting of the corporate limits of the City of Parker, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- m. The area consisting of the corporate limits of the City of Pinellas Park, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- n. The area consisting of the corporate limits of the City of Safety Harbor, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.

- o. The area consisting of the corporate limits of the City of Springfield, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- p. The area consisting of the corporate limits of the City of St. Petersburg, Florida, as its border may be changed from time to time. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.
- q. All unincorporated areas of Walton County, Florida. This area is currently being served by Knology of Florida, Inc. under the state issued certificate of franchise authority.
- r. All unincorporated areas of Pinellas County, Florida. This area is currently being served by Knology of Central Florida, Inc. under the state issued certificate of franchise authority.

**Additional Areas to be covered by State-Issued Certificate:**

- a. The area consisting of the corporate limits of the City of Gulfport, Florida, as its border may be changed from time to time. The entity providing service in this area under the state issued certificate of franchise authority shall be Knology of Central Florida, Inc.



**STATE OF FLORIDA  
DEPARTMENT OF STATE**

**RICK SCOTT**  
*Governor*

**KEN DETZNER**  
*Secretary of State*

September 26, 2017

Mr. Bruce Schoonover, Jr.  
Director of Regulatory Compliance  
WOW! Internet, Cable and Phone  
1241 O. G. Skinner Drive  
West Point, Georgia 31833

Re: Knology, Inc.  
CV08-0020

Dear Mr. Schoonover:

We received your request to amend your State-Issued Certificate of Franchise Authority for cable and/or video service. Your amendment has been accepted. An amended certificate is attached.

The Federal Communication Commission's Cable Act Reform 47 C.F.R. 76.952 states that "all cable operators must provide to the subscribers the name, mailing address and phone number of the franchising authority, unless the franchising authority in writing request that cable operator to omit such information."

Since we are not authorized to regulate cable activities, the Department of State, Cable and/or Video Franchise Section, requests certificate holders to omit the department's name and contact information from the monthly billing inserts to subscribers. The Department of State does not have any authority to resolve customer service complaints. The Department of Agriculture and Consumer Services is responsible for responding to customers' complaints.

If you should have any questions, please call us at (850) 245-6010.

Rebekah White  
Video and/or Cable Franchise Section

Encl.



# WOW

September 14, 2017

Cable and/or Video Franchising  
Division of Corporations  
PO Box 6327  
Tallahassee, Florida 32314

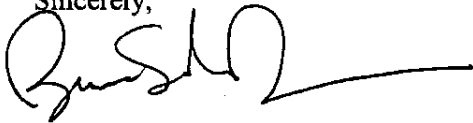
RE: Application to Amend State Issued Certificate of Franchise Authority by  
Knology, Inc. dba WOW! Internet, Cable and Phone

To Whom It May Concern,

Knology, Inc. dba WOW! Internet, Cable and Phone, on behalf of itself and its subsidiaries, Knology of Central Florida, Inc. and Knology of Florida, LLC., (collectively "WOW!") applied for and received a state issued Certificate of Franchise Authority to provide cable and/or video service in specified areas in Florida. Enclosed is an Application to Amend the State Issued Certificate of Franchise Authority to include the additional area of the City of Gulfport. Consistent with the requirements of Chapter 610.105(1), WOW! is simultaneously filing written notice with the aforementioned area to make them aware of WOW's application.

If you should have any questions or require further information regarding this amendment application, please don't hesitate to contact me directly at (706) 645-3966 or at [bruce.schoonover@wowinc.com](mailto:bruce.schoonover@wowinc.com).

Sincerely,



Bruce Schoonover, Jr.  
Director of Regulatory Compliance  
WOW! Internet, Cable and Phone

Enclosures

CV08-0020

(Requestor's Name)

(Address)

(Address)

(City/State/Zip/Phone #)

PICK-UP     WAIT     MAIL

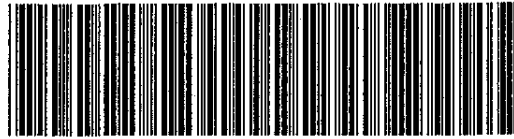
(Business Entity Name)

(Document Number)

Certified Copies \_\_\_\_\_ Certificates of Status \_\_\_\_\_

Special Instructions to Filing Officer:

Office Use Only



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